



Booking Terms and Conditions

Thankyou for choosing to book Yeabridge Farm. We look forward to welcoming you. By making this booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

Prices

The price of the accommodation includes the following

- Bed linen for up to 5 people per yurt, toilet, shower and kitchen.
- The kitchen facilities include a communal large range cooker and individual fridges, cool boxes to store food and a 2-ring camping gas stove with grill. There are also sinks and hot running water. Also included are a supply of crockery, cutlery, cooking pots and pans.
- Electric showers with hot running water.
- A starter pack of toilet rolls, candles, firelighters, matches and logs.

Pets

Due to Yeabridge Farm being a working farm, we are sorry buy we do not allow pets.

Children

We welcome children of all ages.

Cancellation and Insurance

A 30% deposit is payable on booking to secure your stay at Yeabridge Farm.

The balance is due to be paid 6 weeks before your arrival.

By making your booking, our agreement is a legal contract and you deposit is non-refundable. If you cannot take your holiday and your booking cannot be re-let you are still liable to pay for the booking in full, even if we have not received your balance.



If we do succeed in re-letting the booking you are no longer liable for the balance, or we will refund it to you if you have already paid it less £10.00 administration fee.

Please note that your deposit is not refundable under any circumstance. We would recommend that you take out cancellation insurance to cover this cost.

Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would however attempt to offer you alternative accommodation. If this was not possible, or unacceptable to you then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Arrival

Your accommodation will be available to you from 4.00pm on the day of arrival unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your yurt, shower, toilet and kitchen.

Late arrival procedure

Please ensure you contact us no later than 7.30pm on the day of arrival to let us know you will be arriving late.

Departure

Please be ready to leave the accommodation by 10.00am on the day of departure, unless otherwise arranged. We will provide you with an invoice payable on departure for any additional services you may have used during your stay.

Lost property

A charge is made for returning lost property (postal coverage). Please notify us as soon as possible as lost property is only kept for a short time after which is given to charity.



Damages and Breakages

Please take care when staying in our property. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant. (Over £20). We may make an additional charge of £25.00 if you do not report this.

Lost keys

Please remember to hand your keys in on departure. The charge is £25.00 for any keys not returned. This covers the cost of a new lock and keys to either the shower room or yurt.

Liability

We do not accept any liability for any damage, loss or injury to you or any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Privacy policy

Any data collected during this booking will be stored in our computer(s). With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

A warm welcome awaits you at Yeabridge Farm